

Human Resource Outsourcing: Acronyms

HRO	Human Resource Outsourcing
RPO	Recruitment Process Outsourcing
BPO	Business Process Outsourcing
KPO	Knowledge Process Outsourcing
MSP	Managed Service Provider
VMS	Vendor Management Service/System
CWO	Contingent Workforce Outsourcing
MVS	Managed Vendor Service
VN	Vendor Neutral

APS	Applicant Tracking Software
KPI	Key Productivity Indicator
TCV	Total Contract Value
SLA	Service Level Agreement
SOW	Statement of Work
RFI	Request for Information
RFP	Request for Proposal
HRMS	Human Resource Management System